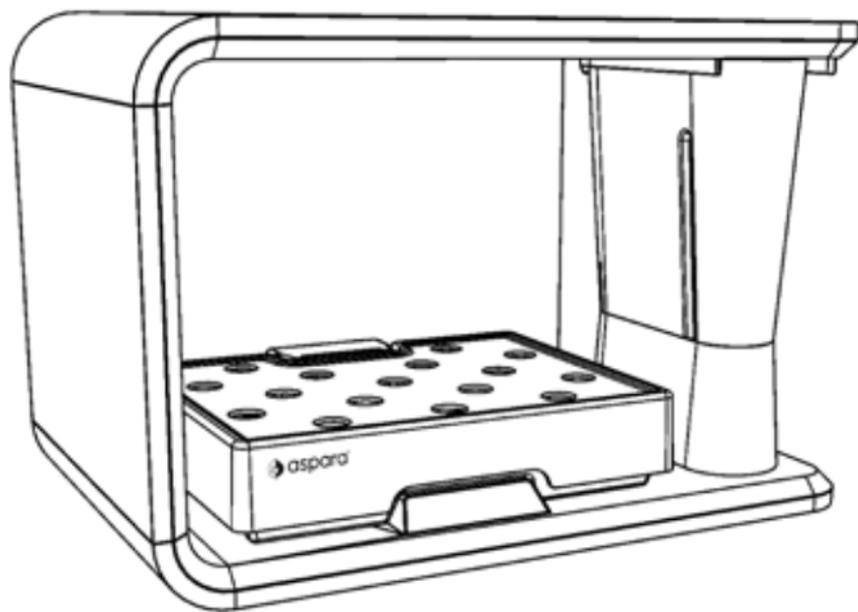




aspara™ *Nature*

## User Manual



28062019A

Keep this manual

**WARNING:** TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE ANY OF THE APPLIANCE'S COVERS OR PANELS: THERE ARE NO USER-SERVICEABLE PARTS INSIDE! REPAIRS SHOULD BE CARRIED OUT BY AUTHORIZED SERVICE PERSONNEL ONLY.

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## 2. IMPORTANT SAFEGUARDS

When using this appliance, basic safety precautions should always be followed. These include the following:

- Read all instructions
- To protect against electrical shock, do not place the cabinet of the appliance, the power cord, the power adaptor or the plug in water or any other liquid.
- Do not place the appliance in a location where it may be played with or misused, such as near unsupervised young children or people with reduced physical, sensory or mental capabilities.
- Do not use the appliance if it has a damaged power cord or plug.
- Never let the power cord dangle.
- Do not use unauthorized attachments with the appliance: they may cause fire, electrical shock or physical injury.
- Do not use the appliance if it has been dropped or damaged in any way.
- Do not look directly at the LED grow light when it is on.
- Do not place anything heavy on top of the appliance or the grow tray.
- Do not place the appliance near a heat source or a naked flame.
- Do not place the appliance on an uneven surface or near the edge of a surface where it may be knocked off.
- Do not move the appliance when it is operating. To move it, always unplug it and empty the water within it first.
- When carrying the appliance, place both your hands underneath its base. **NEVER** carry it by the cylindrical pillar or by the cabinet ceiling (i.e. the part of the appliance where the LED grow light is housed).
- Do not use the appliance outdoors or for a commercial use. It is designed for indoor household use only.
- Always return the appliance to the nearest authorized service facility for examination and/or repair if it has malfunctioned.
- The appliance is suitable for use in damp location.

- During the installation, the power cord should:
  - Not be concealed or extended through a wall, floor, ceiling, or other parts of the building structure.
  - Not be located above a suspended ceiling or dropped ceiling.
  - Not permanently be affixed to the building structure.
  - Be routed so that they are not subjected to strain and are protected from physical damage.
  - Be visible over their entire length.
  - Be used within their rated ampacity as determined for the maximum temperature of the installed environment (60°C).
- The LED grow light of this appliance is not replaceable; when the light reaches its end of life, the appliance should be replaced.

### 3. What is aspara™ Nature?

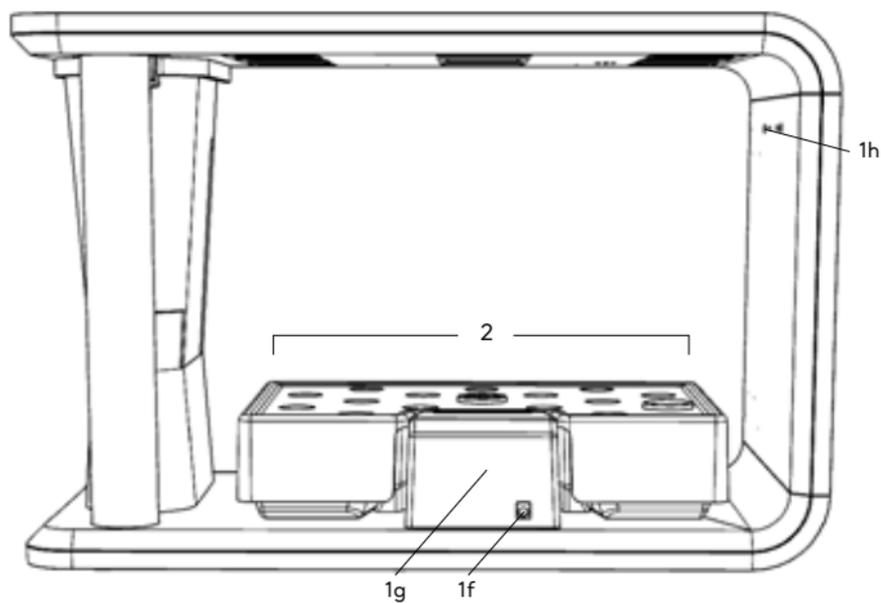
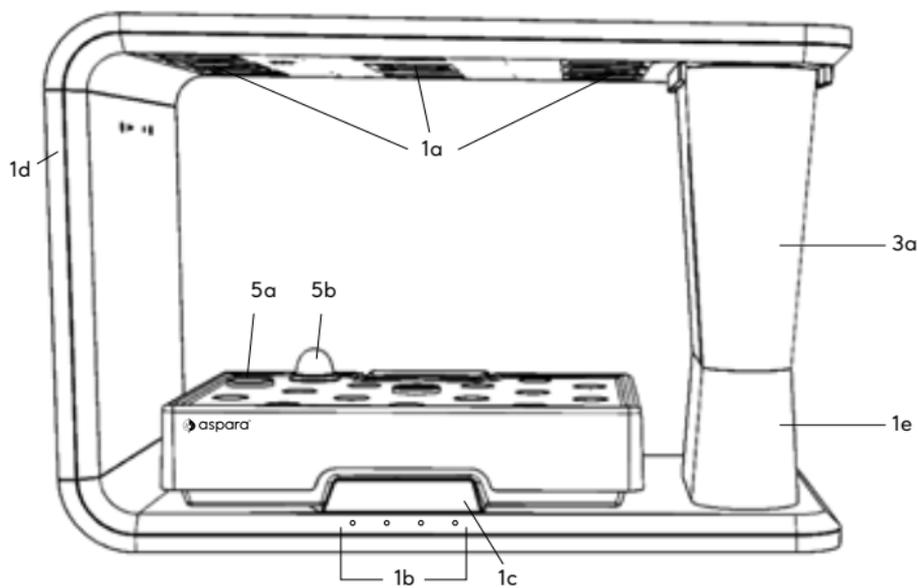
*aspara™ Nature* is a smart indoor plant grower. Packed with technology, the appliance senses, monitors and manages its growing environment to deliver the best conditions for plant growth. The LED grow light will automatically turn on and off, and the water will automatically flow between the grow tray and the tank. The appliance comes with lots of planting programs and plants for you to choose from.

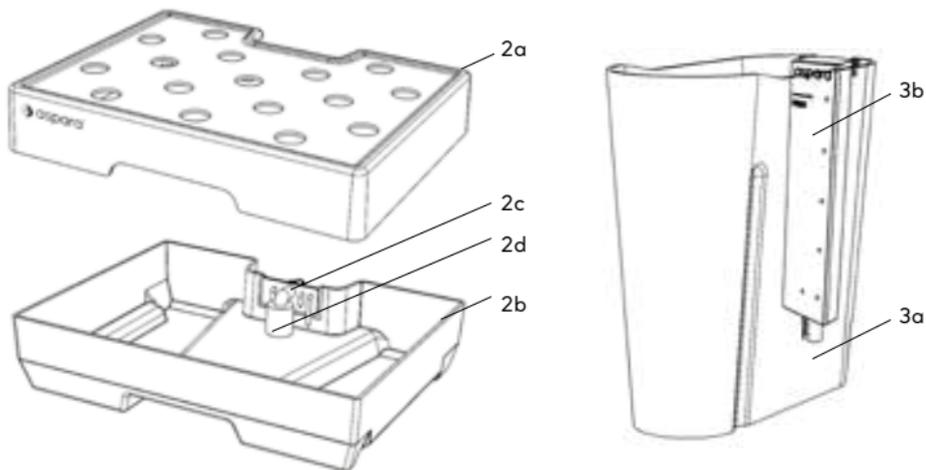
#### Online and offline mode

*aspara™ Nature* can be controlled by either the built-in control panel (offline mode) or the *aspara™ App* (online mode).

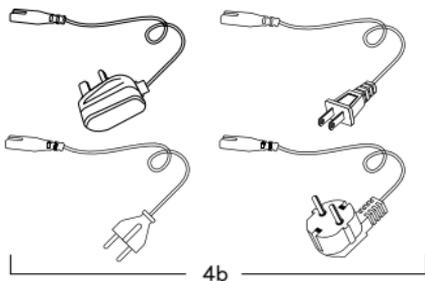
- **Offline:** To use the appliance offline, please follow Section 5.3.2 after finishing Sections 5.1 and 2 on general setup.
- **Online:** To use the appliance online, please download the *aspara™ App* (see Section 8), then follow 5.3.1 after finishing Sections 5.1 and 2 on general setup.

## 4. PARTS





4a



4b

Power cord is different depending on the region of purchase



5a



5b

### Cabinet

- 1a. LED Grow Light
- 1b. Control Panel
- 1c. Display Screen
- 1d. Cabinet
- 1e. Stand
- 1f. Power Socket
- 1g. Docking Station
- 1h. Reset Button

### Tank assembly

- 3a. Tank
- 3b. Sensing Probe

### Power Cable

- 4a. Power Adaptor
- 4b. Power Cord

### Grow tray

- 2a. Tray Lid
- 2b. Tray Container
- 2c. Connector
- 2d. Sponge

### Accessories

- 5a. Grow Hole Covers (x16)
- 5b. Germination Domes (x16)

## 5. HOW TO USE aspara™ Nature

Before first use, wash all parts of the grow tray and the tank assembly. Additionally, wash the grow hole covers and the germination domes

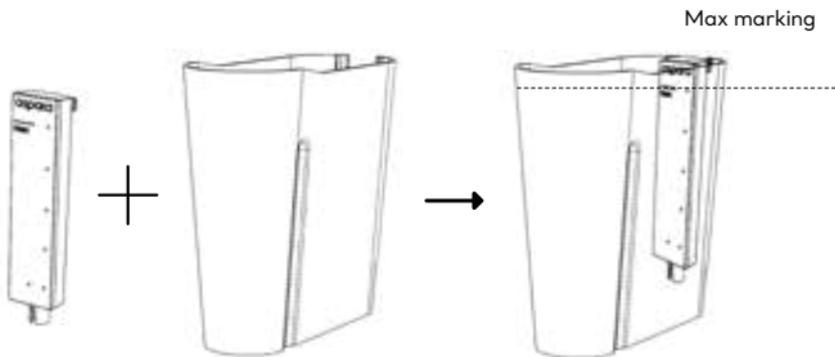
### 5.1 Powering up and getting the appliance ready to grow

#### 5.1.1 Power up

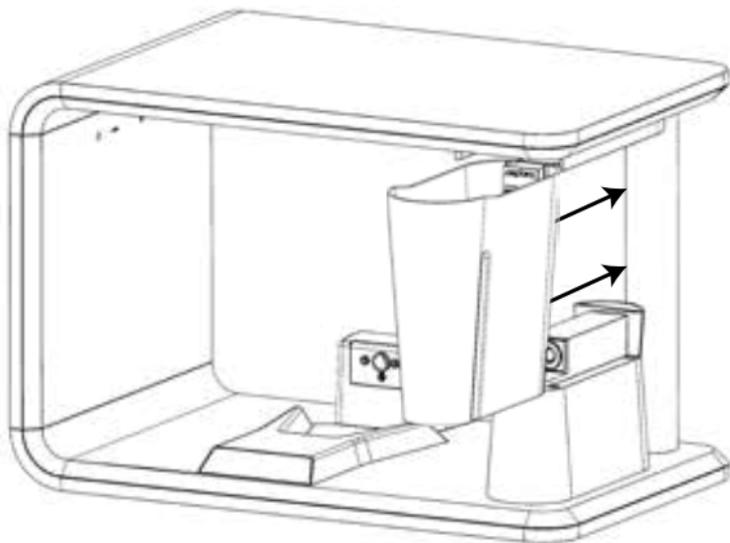
Assemble the power adaptor and power cord. Plug one end into an electricity socket in your home and the other into the appliance. The appliance will turn on and you will see the control panel showing "aspara".

#### 5.1.2 Setting up the tank assembly and add water

- Insert and attach the sensing probe to the inside of the tank according to the figure below.



- Fill the tank to the 'max' mark shown on the sensing probe with either distilled water or tap water (only if you know tap water in your area is not hard water). The water should be at room temperature. Do not use well water or softened water as this may interfere with plant development. **NEVER** add water to the grow tray. Water should only ever be added to the tank as aspara™ Nature will run water from the tank to the grow tray automatically to water your plants at appropriate times.

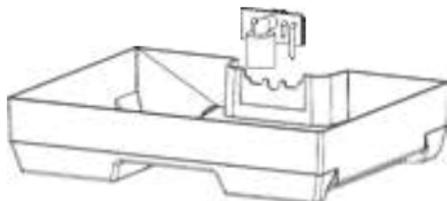


- Insert the tank into the cabinet on the stand. We suggest you use both hands when you insert the tank (one holds the tank, the other holds the back) for easy installation. The tank is properly inserted when there is no gap between the tank and the cabinet stand (should feel smooth between the two parts).

### 5.1.3 Assembling the grow tray

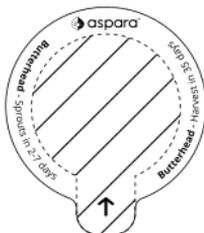


Assemble the tray container, tray lid, connector and sponge.



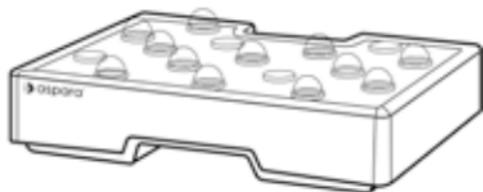
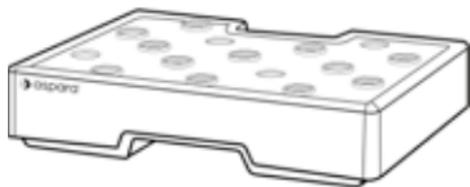
## 5.2 Planting

You can grow up to 16 plants in the grow tray. Simply use the same number of seed capsules you wish to grow. That said, some plants prefer more space than others. Information on this is given in Section 9 (Growing tips).



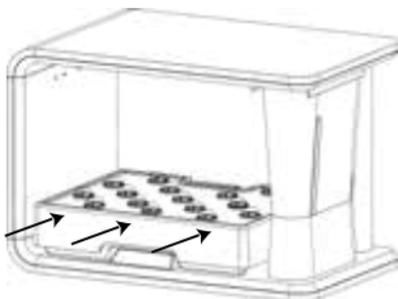
- Tear open the seed capsules according to the cut lines and keep the plant information on the rims.

- Insert the seed capsules into the holes in the tray lid. When inserted properly, you should hear a click.



- Cover any empty holes with a grow hole cover to avoid open water which may attract bugs.
- Place a germination dome over each seed capsule being used. This keeps the seeds inside moist during germination.

- Slide the grow tray into the cabinet. Make sure that the connector docks with the docking station.



## 5.3 Starting the growing process

You can use aspara™ Nature through either the built-in control panel (offline mode) or the aspara™ App (online mode). Choose either one way to start planting.

You cannot change the mode (from online to offline or vice versa) after you have started planting. To switch between online and offline mode, see Section 5.5.2 Ending the growing process.

\* Note: 5.3.1 and 5.3.2 sequence and images may not be the most updated. Please browse [www.aspara.hk](http://www.aspara.hk) for the most updated setup instruction.

### 5.3.1 Online mode - Control by using aspara™ App

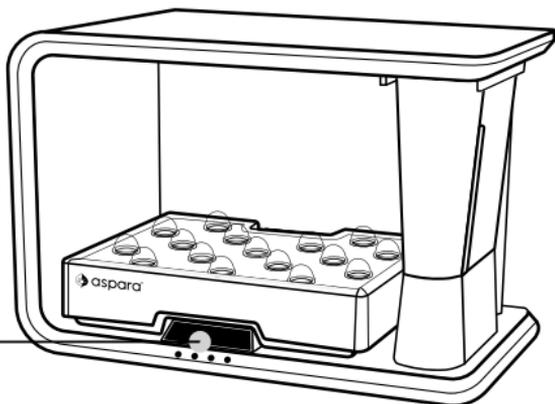
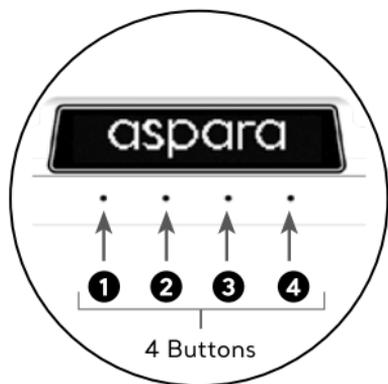
#### Setup:

- To use the app, first download the app. See Section 8 for download.
- Open the app and sign in. You can sign in with email or social media accounts.
- You should reach the My Veg page after sign in. Click "Add Device" or "+" and then "Set up a new device". Set up according to the setup guide in the app, then you should be able to find your aspara in the app.
- Go to [www.aspara.hk/video](http://www.aspara.hk/video) for detailed video instruction on online mode setup.

#### Setting:

- After your aspara™ Nature is available in your app, you can start growing. Select your appliance shown in the My Veg page of your app and select the type of seeds you have added to aspara™.
- You can then see your plant status in the app. In the plant status page, click the top right corner for the control panel. You can set the sunrise time (i.e. LED grow light turn on time) of aspara™. (Note: there is no need to set the present time, the clock of aspara™ will be corrected to local time automatically). See Section 5.4.4 on more about sunrise.
- You can also control the growing mode between auto and manual in the control panel. You can change the planting stage (e.g. from germination to growth stage) or set the growing speed (only in growth stage) if you have selected the manual mode. <sup>11</sup>

### 5.3.2 Offline mode – Control by built-in control panel

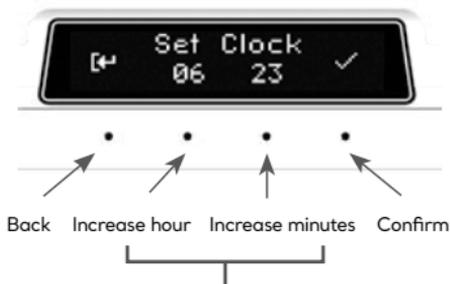


Press any button to begin.

1. To choose offline mode, select 

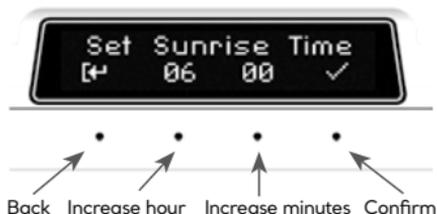


2. Set the clock.



Press and hold to increase the number quickly

3. Set sunrise time  
(i.e. LED grow light turn on time).  
See Section 5.4.4 on more about  
sunrise.



4. After adding water into the  
tank according to Section  
5.1.2, select



5. After set the grow tray  
according to Section 5.2,  
select

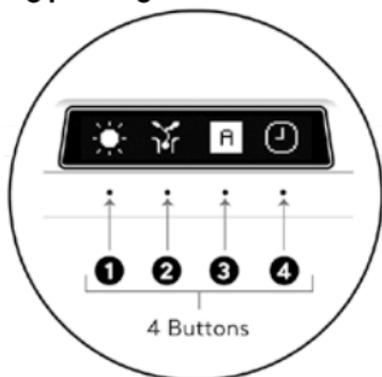


6. Select  to start planting.



After you have started planting,  
water should run automatically  
from the tank to the grow tray.

## Offline menu: During planting



### 1 Light Modes

In the default setting, the Light is set to Auto to simulate the best sunshine for your plant. You can always adjust to different lighting when needed. However, the setting will be reset at next sunrise.



**Auto**   **Dim**   **White light**   **Off**

### 2 Planting Stages

The planting stage (germination/growth) will change according to the planting program (ranging from 3-7 days). You can also manually select the planting stage if you like.

**Offline Mode**

There are 3 stages:



**Germination**   **Growth**   **Harvest**

Select this when you want to finish planting.

**Online Mode**

Planting Stages can only be adjusted manually inside the App.

### 3 Planting Programs

**Offline Mode**

Select the Program indicated on the seed kit packaging.



**Online Mode**



The Planting Program depends on your selection when you start planting in the app.

### 4 Set Time

**Offline Mode**

You can set time and sunrise time. After sunrise, the light will be on for 12-14 hours.

Adjust it to suit your lifestyle.

**Online Mode**

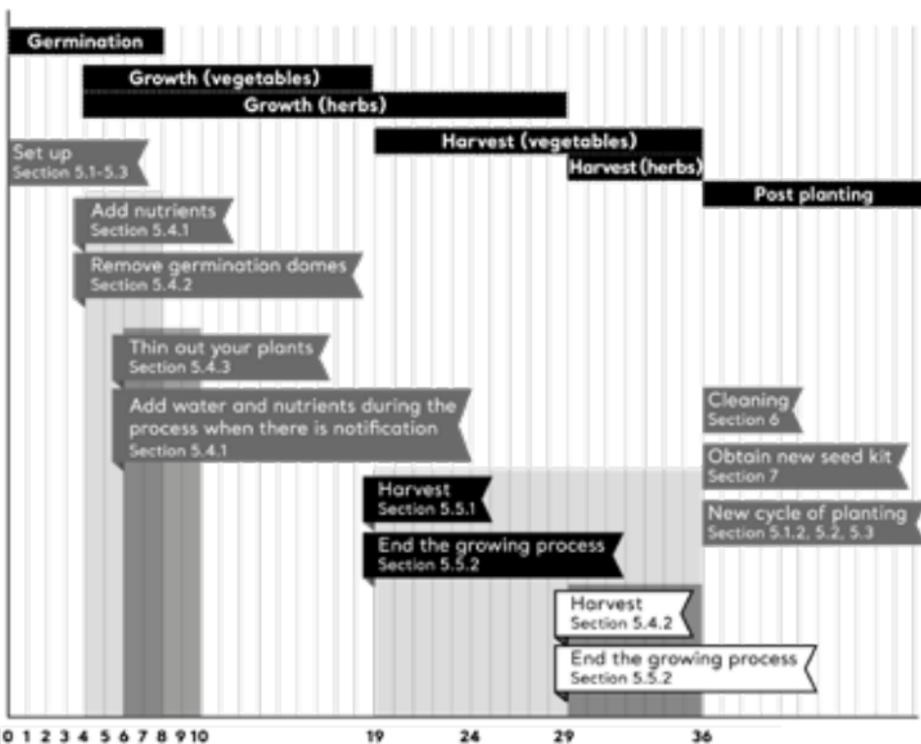
You can set sunrise time in the App.

## 5.4 Caring for your plants during the growing process

This is the complete growing process and the care you need respectively. Be sure you read through to ensure healthy growth of your plants.

Note: You can skip adding nutrient when you start. Nutrient is only needed during growth stage. Be aware of notifications from aspara™ (shown in the control panel and phone notifications if you have chosen the online mode). It will tell you when water or nutrient is needed.

### Complete growing process



■ Planting stages

■ Vegetables & herbs

■ Vegetables

□ Herbs

As plants journey from seed to harvest, they go through many different stages of development. One stage is germination. During germination, plants start sprouting and their needs are very different to those in later life. Because of these unique needs, the appliance behaves differently during germination: the LED grow light is dim and the water does not circulate very much. This is not a fault! After germination, the LED grow light is bright and the water circulates regularly between the tank and the grow tray. See the table below for more information:

Planting stage	Duration (Ref days, depend on specific plant)	Grow light	Water movement	Nutrient needs
Germination	3-10	Dim after sunrise and before sunset	Water stays mostly in the grow tray	No
Growth	18-60 (Continue before manually selecting harvest for offline mode)	Bright after sunrise and before sunset	Water circulates periodically between the grow tray and the tank	Nutrient is needed, add 1 or 2 packs according to instruction
Harvest (Only in online mode)	Continue until finished planting	White light after sunrise and before sunset		Low for most plants

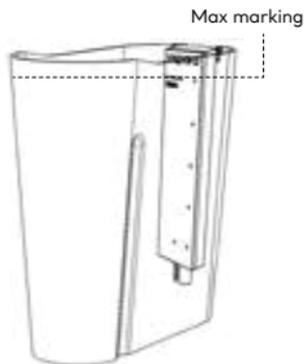
Germination and post-germination

Note: You will need to manually extend the germination stage for some plant with longer germination if you choose not to pair the appliance with the app.

#### 5.4.1 Adding water and nutrients

During the growing process, your plants consume water and nutrients. As such, these need to be periodically replenished. The appliance will automatically tell you when to replenish them via the display screen and/or via the app.

Before adding water and/or nutrients, ensure that the appliance is not circulating water. Wait for "water running" to complete if necessary.



- To add water, pull out the tank and fill it to the 'max' mark on the sensing probe with water. As stated above, use tap water or distilled water at room temperature. Next, place the tank back.

- Note: if your tap water is hard water, we would suggest using distilled water to avoid nutritional and pH imbalance which will affect the plant growth.
- To add nutrients, remove the tank and pour the nutrients into the tank. The display screen will inform you how many packs of nutrients are needed (Either 1 or 2 packs). Next, place back the tank. (Nutrients can be found in each seed kit).

Please note the app data on water and nutrient status will not instantly update, the app status will only update after the water has circulated for 3 times (after the tank is inserted, water will automatically circulate), which is about 10 minutes after the water tank is inserted.

**ALWAYS** add water and nutrients to the tank. **NEVER** add them to the grow tray.

#### 5.4.2 Removing the Germination Domes

When the first two leaves on a plant appear, remove its germination dome. The approximate time to do this is written on the rim of each seed capsule. The same information can also be found on the app. Not removing the germination dome at the correct time can inhibit plant growth.

#### 5.4.3 Thinning out your plants

During the first stage of development, you will likely notice more than one plant growing in each seed capsule. This occurs because each seed capsule actually contains more than one seed. To

ensure a good harvest, especially for lettuce type species, you need to thin your plants out during the growing process to give them space to grow. The best time to do this is when the plants are around 25 mm (1") tall. Simply choose the most healthy-looking plant in each seed capsule and pull out the rest.

#### **5.4.4 Control of the LED growth light**

During the planting program, you can adjust the brightness of the LED grow light at any time. You can also turn it to white (ideal for photo taking, the appliance will also automatically change to white light when "take photo" is selected in the app.) and switch it off. All these functions can be performed using either the control panel or the app. Please note, unless on standby mode (see Section 5.5.2 on how to enter standby mode) or unplugged, the LED grow light automatically reverts to its normal plant-growing brightness and color after a set period of time. This ensures your plants stay healthy.

Your plant cannot be exposed to light for 24 hours, they also need to rest to stay healthy. Due to this, LED grow light will turn on and off automatically. This is a gradual change which we will call it sunrise and sunset (similar to nature sunrise and sunset).

You can set the sunrise time of aspara™ through the app and the control panel. The sunrise and sunset time determine when the light in aspara™ will be turned on. The appliance will have the light on for 12-14 hours (depending on the species, sunset time is automatically set by the appliance based on sunrise time). Set the sunrise time to determine the time that you would prefer the light to be turned on.

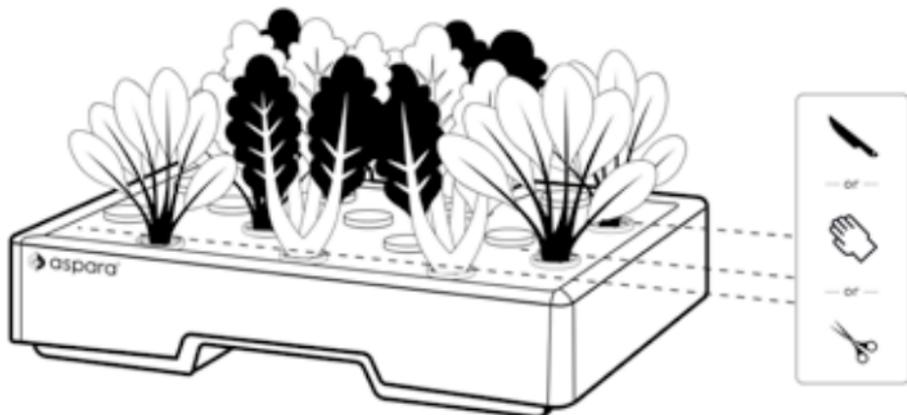
If you do not want the light to be turned on at the daytime, you can set the sunrise time to evening or night time, e.g. 8pm so that the light will be on throughout the whole night from 8pm to 8am or 10am and will be off during daytime. Such shift of light on time will not affect growth of plants. As long as there is enough light for the plant, light on from 6am to 6pm is the same as from 8pm to 8am.

## 5.5 Harvesting

If you are growing edible plants, you will want to harvest them. Information on when to do this can be found on the rim of each seed capsule and on the aspara™ App.

### 5.5.1 How to harvest

- Slide out the grow tray.
- For harvest, use either scissors, a knife, or your hands.



### 5.5.2 Ending the growing process

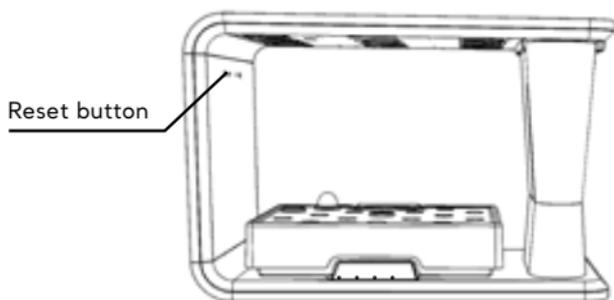
Once you have finished growing and there are no more plants to harvest, end planting with the control panel for offline mode and with the app for online mode. The appliance will then be in standby mode. This mode stops the water circulation and will turn off the LED grow light.

For offline mode, end planting by selecting "Harvest" in planting stages (refer to Section 5.3.2 for where Harvest is located). Then select yes when aspara™ Nature prompt for finish planting to enter the standby mode.

For online mode, end planting by selecting "Finish" in your aspara™ control panel. Your planting data will be moved to "Planting History" in the "Me" part.

Remove and throw away any remaining plants and used seed capsules. Refer to Section 6 for cleaning instructions. You can restart planting after cleaning. Refer to Section 5.1.2 to restart.

Note: You can shift from offline to online mode only in standby mode. Follow Section 5.3.1 for online setup. If you are in online mode, you can shift to offline mode by pinning the "Reset" button and make your choice again according to Section 5.3.2. Your app will disconnect the appliance. If you reset when you are in planting mode, you will not be able to continue with your current planting data.



## 6. CLEANING AND SANITIZING

The appliance should be cleaned between each growing session or if it has not been used for a while. It should also be sanitized at least once a year and whenever you feel the water is not circulating freely between the tank and the grow tray.

Before you clean or sanitize your appliance, make sure it is in standby mode (see Section 5.5.2 for how to end the planting program in order to reach the standby mode).

### 6.1 Cleaning

All parts of the appliance that come in contact with the plants and water should be cleaned thoroughly between each growing session (The parts include the grow tray, connector, tank, sensing probe, grow hole covers and germination domes. The other parts should avoid touching water.) The exception is the growing capsules: these are made of a biodegradable material and are designed to be thrown away.

We recommend you do the following before you start cleaning:

- If a growing program is running, finish it.
- Remove all plants and water from the appliance.

### 6.1.1 Cleaning by hand

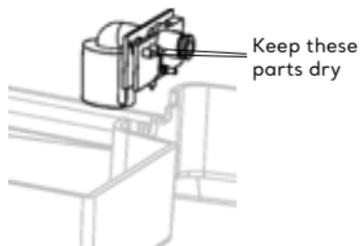
- Remove the grow tray from the cabinet and dismantle it into its four parts: the tray lid, the tray container, the connector and the sponge. Next dismantle the tank assembly into its two parts: the tank and the sensing probe.
- Wash all parts in clean soapy lukewarm water (i.e. water not higher than 40°C/105°F) and make sure to remove any algae residue. Don't use bleach or harsh cleaners!
- Rinse all parts thoroughly and dry the outsides of the tank and grow tray with a clean soft cloth.
- **DO NOT** wash the grow tray, tank or any other parts in the dishwasher, they may deform if they are overheated.

### 6.1.2 aspara™ self-cleaning function

- Assemble and insert the grow tray into the cabinet making sure that the connector docks with the docking station.
- Fix the sensing probe in the tank and fill the tank with clean cold water up to the 'max' mark.
- Slide the tank fully onto the stand.
- Select the clean function on the control panel (You can find the clean function only when your appliance is in standby mode). This circulates the water for about an hour between the tank and the grow tray. Once finished, empty both the tank and the grow tray.

### 6.1.3 Note on cleaning

- Unless you are going to use the appliance immediately, dry all the parts with a soft clean towel. It is particularly important to dry the metal contacts on both the sensing probe and the connector.



- To clean the cabinet, disconnect it from the electricity supply and wipe it with a damp cloth. Don't clean the power socket and don't allow water to enter the small holes in the cabinet as this may damage the electronics. Don't use bleach or harsh cleaners!
- **NEVER** immerse the cabinet in water (or any other liquid) or wash it using free-running water.

## **6.2 Sanitizing**

We suggest you sanitize the appliance once a year and whenever you feel the water is not circulating freely between the grow tray and the tank. In addition, you may wish to sanitize the appliance if you feel your plants are regularly in bad health. To sanitize the appliance, do the following:

- If a growing program is running, finish it.
- Remove all plants and water from the appliance.
- Add clean water and either citric acid cleaner (according to the manufacturer's instructions) or 1 cup of white vinegar to the tank. The tank should be filled up to the 'max' mark.
- Select the clean function on the control panel. This will start the water circulating between the grow tray and the tank. When complete, the water will return to the tank. This takes about an hour.
- Next rinse. To do this, first empty both the grow tray and the tank. Then, refill the tank with clean water (up to the 'max' mark). Afterwards run the clean function again.

If you feel that the appliance still has some citric acid cleaner/ vinegar in it, repeat the rinse process.

- Finally, empty the tank and grow tray of water and wipe all parts dry if the appliance is not to be used immediately.

## **7. OBTAINING SEED KITS**

You'll be pleased to hear that there's a wide range of seed kits available. To find out more, visit [www.aspara.hk](http://www.aspara.hk). Here you can learn about what's what and buy more seed kits.

## 8. THE aspara™ APP

If you wish to monitor and control your appliance remotely, receive notifications to your smart phone/tablet on when to add water and nutrients, and let the appliance provide specific programs for your plant, you need the aspara™ App.

To get the app, head to the App Store (for iOS) or Google play (for Android) and download it. The app is free and is called aspara™. Once downloaded, you will be provided with instructions to set everything up. Please ensure you have Wi-Fi. You need this to connect your mobile device to the appliance.



Note: You do not need to use the app to grow plants in the appliance. You can use the offline mode instead.

### 8.1 Technical information

- The aspara™ App is compatible with iOS and Android.
- The appliance uses Wi-Fi based on IEEE 802.11 b/g and n at 2.4 GHz. It connects to networks using WPA2-PSK.

### 8.2 Firmware updates

We occasionally release free feature enhancements and product improvements through firmware updates.

#### 8.2.1 Firmware update for online mode

When firmware update is available, you will see a notification in the aspara™ App plant status page. Click the notification and you can have the firmware updated.

#### 8.2.2 Firmware update for offline mode

Firmware updates are only available in online mode. If you are in offline mode, you are not able to update the firmware. We suggest you keep your aspara™ online to ensure you will get

the latest firmware update. To switch from offline to online mode, finish planting (Section 5.5.2), follow Section 5.3.1 and then select firmware update in the app according to Section 8.2.1. You can shift the machine back from online to offline by using the reset button. See Note in Section 5.5.2 for how to shift from online to offline.

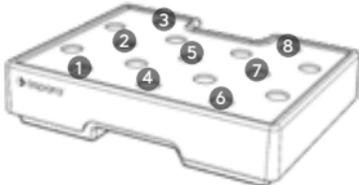
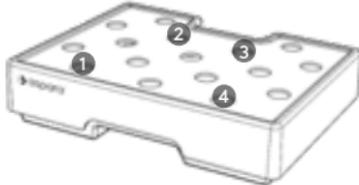
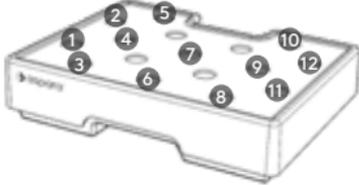
If you have placed the appliance somewhere without Wi-Fi coverage or your Wi-Fi has no internet connection, you may choose to use a phone to provide hotspot for your aspara™ to connect to. You will then need another phone to link your appliance online by following section 5.3.1. If you have no Wi-Fi, internet connection or hotspot, you can seek help from an authorized aspara™ service center for assistance.

## 9. GROWING TIPS

Below are a couple of growing tips to get you started. There are many more on our website ([www.aspara.hk](http://www.aspara.hk)). The same information is available in the app.

### Number of seed capsules to use in a growing session

Some plants prefer more spaces than others. To grow healthy and strong plants, we suggest that the maximum number of seed capsules you should use at the same time is as follows:

Plant type	Maximum number of seed capsules	Optimum arrangement
Salad vegetables	8	
Tomatoes	4	
Herbs	12-16	
Radishes	12-16	
Flowers	12-16	

Recommended maximum number of capsules per plant for each growing session

## **10. SOME DOs AND DON'Ts**

- DO follow the important safeguards listed at the start of this user guide.
- DO clean and sanitize the appliance regularly.
- DO wash the connector and the sensing probe regularly and keep their metal contacts dry when not in use.
- DON'T remove either the tank or the grow tray when the appliance is circulating water.
- DON'T add water or nutrients to the grow tray. Always add them to the tank.
- DON'T wash any parts in the dishwasher. The high temperature may deform them.
- DON'T leave water in the grow tray or tank when the appliance is not in use.
- DON'T invert the cabinet or lay it on its side. This may cause water from the internal tubing leak from the appliance and damage the electronics.

## **11. WARRANTIES**

### **11.1 aspara™ Nature**

#### **Limited One-Year Warranty**

This warranty is available to consumers who purchased aspara™ Nature (from now on called the 'appliance') at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

We warrant that your appliance will be free of defects in materials and workmanship under normal home use for a period of 1 year from the date of original purchase. Please keep your original proof of purchase in order to obtain the warranty benefits.

If you have an enquiry on your appliance, read this manual or our website ([www.aspara.hk](http://www.aspara.hk)). You can also seek consumer support by email or direct call to your local authorized aspara™ service center. Please refer to [www.aspara.hk/support](http://www.aspara.hk/support) for the update contact on your authorized aspara™ service center or you can also email us at [info@aspara.hk](mailto:info@aspara.hk). If our consumer service suggests that your appliance may be malfunctioning and your appliance is within the warranty period, please send or bring it, together with your proof of purchase, to an authorized aspara™ service center. To find your nearest center, visit [www.aspara.hk](http://www.aspara.hk) (or the appropriate website specific to your country/region).

Your appliance has been manufactured for use specifically in the region of your purchase and with authorized accessories and replacement parts only. This warranty expressly excludes any defects or damages caused by using the appliance not in the region of your purchase, attempted use of your appliance with a converter, as well as use with accessories, replacement parts, repair service or alternations other than those authorized by Growgreen Ltd. This warranty does not cover any damage caused by accident, misuse, shipment or uses not adhering to this user guide. This warranty excludes all incidental or consequential damages.

## **11.2 aspara™ Seed Kit**

### **100% Germination Guaranteed**

This limited warranty is available to consumers who purchased an aspara™ Seed Kit (from now on called 'seed kit') at retail for personal, family or household use only.

We warrant that your seed kit will be free of defects in materials and workmanship under normal home use before the best before date printed on the seed kit box label. Please keep the original proof of purchase together with the original seed kit box label in order to obtain the warranty benefits.

If any of the seed capsules contained within the seed kit do not germinate within 3 weeks of planting and are within their best before date, please send or bring the defective seed capsule(s) (please do not send the whole seed kit, unless all the capsules are defective) to an authorized aspara™ service center. To find details of your nearest center, visit [www.aspara.hk](http://www.aspara.hk) (or the website specific to your country/region).

This warranty only covers seed kits whose seed capsules have been used in a growing device that is produced by Growgreen Ltd and is designed to use them (e.g. aspara™ Nature). It does not cover seed kits that have been improperly used or stored. This warranty does not cover any damage caused by accident, misuse, shipment or uses not adhering to instructions provided by Growgreen Ltd. This warranty excludes all incidental or consequential damages.

We pledge to replace any defective seed capsules or the entire seed kit if it is faulty. We will replace these items with the same item if possible; if not, we will replace with an item of similar value, including but not limit to different type of capsules or coupons.

## 12. CUSTOMER CARE

If you experience any problems with the operation of your appliance, please seek either the support from our website ([www.aspara.hk/support](http://www.aspara.hk/support)) or the aspara™ App. You should find your answer there. If unsuccessful, please contact your local authorized aspara™ service centre or send email to [info@aspara.hk](mailto:info@aspara.hk). Our updated contact details are on our website.

## 13. REGULATORY NOTICES

### 13.1 FCC compliance statement

North America

United States: Federal Communications Commission [FCC]



#### FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**INFORMATION TO USER:** This appliance has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This appliance generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this appliance does cause harmful interference to radio or television reception, which can be determined by turning the appliance off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. This can be done by moving the appliance to a different location.
- Increase the distance between the appliance and the receiver.
- Connect the appliance to outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**WARNING:** The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the appliance.  
FCC RF Radiation Exposure Statement

**Caution:** To maintain compliance with the FCC's RF exposure guidelines, place the unit at least 20cm from nearby persons.

## 13.2 Directive 2012/19/EU

European Union

European Union: CE directive



WEEE:



Under the environment with Surge and Injected Current, the sample was in abnormal / stopped operation. It could be reset by re-plug the power.

STATEMENT: Hereby, Growgreen Limited, declares that aspara™ Nature (from now on called the 'appliance') is in compliance with the essential requirements and other relevant provisions of Directive 2012/19/EU. The symbol on the appliance or its packaging signifies that this appliance has to be disposed separately from ordinary household wastes at its end of life. Please kindly be aware that this is your responsibility to dispose electronic equipment at recycling centers so as to help conserve natural resources. Each country in the European Union should have its collection centers for electrical and electronic equipment recycling.

For information about your recycling drop off point, please contact your local related electrical and electronic equipment waste management authority or the retailer where you bought the appliance.

- Do not dispose of the appliance with household waste.
- Disposal of the packaging and the appliance should be done in accordance with local regulations.

Check **[www.aspara.hk/support](http://www.aspara.hk/support)**,  
the **aspara™ App** or leave a message  
on our **website** if you need support

Get aspara™ *Seed Kit* from  
www.aspara.hk

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## aspara™ Mobile Apps



aspara™



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